

Privacy policy

The Yoshida Dental Mfg. Co., Ltd. (hereinafter referred to as "Yoshida" or "we") handles personal information in accordance with the following policy.

1. Compliance with protection laws and regulations

We will comply with the "Act on the Protection of Personal Information", the "Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures" and other related laws and regulations, as well as establish rules regarding personal information, and disseminate such rules to our officers and employees and other related parties, whereby we will handle personal information appropriately.

2. Security management measures for personal information

We will take necessary and appropriate safety management measures to prevent leakage, loss, or damage of personal information.

In addition, we will provide necessary and appropriate supervision to employees and contractors (including subcontractors) who handle personal information.

3. Handling of personal information

We will use legal and fair means to obtain personal information and will not obtain such information in improper ways. Furthermore, we will inform the person who is the subject of personal information of the purpose of use and obtain consent, or will announce the purpose of use on our website.

4. Purpose of use of personal information

We will clearly define the purpose of use of all personal information in our possession, and will not use it beyond the scope necessary to achieve that purpose.

Based on the provisions of the "Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures", we will not obtain, use or provide to the third party the specific personal information, etc. for any purposes other than those permitted by such Act.

5. Provision of personal information to third parties

We will not provide the personal information of our customers which we obtained to a third party except with the consent of the person or in accordance with the provisions of applicable laws and regulations.

6. Disclosure / correction / suspension of use of personal information, specific personal information, etc.

When the person requests disclosure, correction, or suspension of use of personal information in our possession, specific personal information, etc., we will promptly respond in conformity with the purpose of the laws and regulation after the proper identity verification.

Purpose of use of the personal information

1. We will use personal information for business conducted by us or our group companies within the scope of the purpose of use (including related purposes) described below.
 - 1) Personal information of healthcare workers such as dentists, dental hygienists, dental assistants, dental technicians, dental clinics, and researchers related to medicine and dentistry (including their affiliated persons if they are groups. The same shall apply hereinafter.), and personal information of the users of the products, parts, and services such as patients (including those who were users in the past and those who are planning to become users in the future).
 - a) Collection and analysis of information for the development and improvement of our products and parts
 - b) Supplying products and parts and for implementation of maintenance service
 - c) Contract of construction, execution of contract, provision, collection, and analysis of information
 - d) Providing and collecting information related to products and parts as well as quality and safety
 - e) Provision, collection, and analysis of product usage situation, actual usage status, and the needs related to its use, and product marketing information
 - f) Collection of warranty cards, post-marketing surveys, and other surveys and research related to our business
 - g) Provision, collection, and examination of academic information and other information related to our business
 - h) Provision, collection, and examination of information for business start-up support and management support
 - i) Notification and report based on laws and regulations and other rules
 - 2) Personal information regarding our business partners such as suppliers and wholesalers, creditors or debtors to our company, and those who are currently in a contractual relationship or creditors/debtors relationship related to our business. Personal information of those who were in such relationship in the past or are in the prior stage leading up to the establishment of such relationships.
 - a) Fulfillment of obligations or exercise of rights based on the contractual relationship or creditors/debtors relationship, or for related response
 - b) Provision and collection of information related to the contractual relationship or creditors/debtors relationship
 - c) Building new contractual relationships and creditors/debtors relationships
 - d) Management of transaction history
 - e) Notification and report based on laws and regulations, and other rules
 - 3) Personal information of the point of contact for public relations related, other points of contact for external business or officers and employees (including part-time workers and temporary workers; the same shall apply hereinafter) who are in charge of contacts for external business, and of those who contacted, consulted and had access in other ways to our website.
 - a) Correspondence to the consultation, contact, or access, and other communications

- b) Management of access history
 - c) Notification or report based on laws and regulations and other rules
- 4) Personal information of shareholders (including those who were shareholders in the past)
- a) Fulfillment of obligations or exercise of rights based on, or response to laws, and other rules such as the Companies Act.
 - b) Management of the shareholders within the scope necessary to execute the above
- 5) Personal information of officers, employees (including those who were officers and employees in the past) or their family members
- a) Appropriate allocation of personnel in our corporate group and other personnel management, salary payment and other labor management
 - b) Welfare, safety and health management
 - c) Education and training
 - d) Notification and report based on laws and regulations, and other rules
- In addition, for individuals whose information related to names and contact information we legally hold, this information may be used for notifications and other communications from our company to the extent necessary to carry out our business, regardless of the above-mentioned descriptions.
- 6) Personal information about applicants for employment
- a) For examination and decision of acceptance and rejection
 - b) For contact related to acceptance or rejection
 - c) Notification or report based on laws and regulations and other rules
2. We will use specific personal information, etc. within the scope necessary to achieve the following purposes of use.
- 1) For office work for preparing payment records to be prepared in accordance with laws and regulations
 - 2) For office work for preparing withholding slips to be prepared in accordance with laws and regulations
 - 3) For notification of health insurance and welfare annuity insurance based on laws and regulations
 - 4) For other affairs related to specific personal information, etc. based on laws and regulations

Shared use

- 1. Yoshida may share the personal data it holds with Yoshida Group companies and its business partners (suppliers and sales partners).
 - 1) Items of personal information to be shared
Name, name of the department, title, address, telephone number, fax number, e-mail address, product purchase history, history of inquiries and requests, etc.
 - 2) Scope of shared use
Yoshida Group companies, our suppliers (medical device manufacturers, etc.) and our distributors.
 - 3) Purpose of use
To achieve the purposes of 1. 1) and 2) of "Purpose of Use" announced on our website

- 4) Responsible official for the shared use
1-3-6 Kotobashi, Sumida-ku, Tokyo
The Yoshida Dental Mfg. Co., Ltd.
President Michizo Yamanaka
2. Yoshida will share personal data of officers, employees, etc. with Yoshida Group companies, health insurance associations, corporate pension associations, labor unions, medical device-related industry groups, etc.
 - 1) Items of personal information to be shared
Personnel information (employee number, name, gender, date of birth, date of joining the company, affiliation, employment type, personnel treatment data required for labor-management consultation, etc.) for officers, employees, retirees, and their families which are in possession of each organization, and other data necessary to achieve the purpose of shared use
 - 2) Scope of shared use
Yoshida Group companies, health insurance associations, corporate pension funds, labor unions, medical device related industry groups
 - 3) Purpose of shared use
To achieve the purposes described in 5) of 1. of "Purpose of Use of the personal information" announced on our website

3. Requesting procedures for disclosure of personal information, and filing complaints regarding personal information

Based on the "Act on the Protection of Personal Information", we will accept the following requests from the person for our retained personal data (including specific personal information and personally identifiable information.)

- 1) To make requests for "Notification of Purpose of Use of Retained Personal Data", "Disclosure of retained personal data", "Correction of retained personal data", "Suspension of use of retained personal data", and "Suspension of provision of retained personal data to third parties", please provide a) Name, b) Address, c) Phone number and d) Description of the request in the piece of paper, and attach the necessary documents for identity verification, and mail it to the following address.
Please also note that we do not accept requests by telephone, fax, e-mail address, visitation, etc.

Zip code: 130-8516
1-3-6 Kotobashi, Sumida-ku, Tokyo
The Yoshida Dental Mfg. Co., Ltd.
Administration Department General Affairs and Personnel Affairs,
Personal Information Consultation Counter

Furthermore, we will use the personal information acquired to respond to disclosure requests and others as well as complaints to the extent necessary for responding to such requests and filed complaints.

Depending on the nature of your requests, please download and print the suitable file from the following.

- 2) A fee of JPY 600 (excluding tax) will be charged for each request for "disclosure" of personal information and "notification of purpose of use". Please enclose a postage stamp worth JPY 600 with the application form and required documents. The fee (postage stamp) you paid will be used to send the reply.
- 3) Required documents to be attached for identity verification

Please have the following documents (both a) and b)) ready for all requests. However, if you make multiple requests at the same time, you do not need to provide the contact information in duplicate.

These documents will be returned to you when we send you the reply.

- a) Driver's license (copy) or passport (copy)
- b) Resident's card (original) or seal certificate (original) (within 3 months after issuance)

* If you cannot prepare the documents of 3 -a), please contact our personal information consultation counter for alternative documents.

- 4) In case of request by agent, please provide the following documents in addition to the above.
 - Documents that can confirm the identity of the agent (both 3. - a) and b) above)
 - In the case of a statutory agent, documents that can confirm the right of representation such as a certified copy of the family register (original)
 - In the case of entrusting, attach the person's power of attorney (please affix a the registered seal thereon and attach the seal certificate (original))
- 5) We will reply to each request by mailing the reply to the address stated on the resident's card or seal certificate attached to the request sheet and send it by registered mail and restricted recipient delivery.

The response will be sent within one month from the receipt of the request, but please note that it may be delayed due to unforeseen circumstances.
- 6) Please note that we will not be able to respond to requests in the following cases.
 - a) If there is a deficiency in the requesting procedure (omission in the request sheet, error in the described manner or contents, the lack of necessary documents to be attached, or lack or unpaid fee, etc.)
 - b) When we can not confirm the identity of the person making the request being the person in the subject or the agent of such person.
 - c) When the requested personal information or specific personal information, etc. is not eligible as our retained personal data.

Website Terms of Use

The website of The Yoshida Dental Mfg. Co., Ltd. (hereinafter referred to as the "Site") is managed by The Yoshida Dental Mfg. Co., Ltd. (hereinafter referred to as "Yoshida" or "we") and its agent.

Your access to and use of any content on the Site is subject to the following terms of use. In addition, by accessing and browsing the Site, you are deemed to agree to be bound by these terms of use.

1. When using the site

Please read these terms of use carefully, and if they are agreeable, continue using the Site. In principle, links to the Site are free for both commercial and non-commercial purposes, and there is no need to contact us in advance.

Copyright

- 1) The entire Site and individual information posted on this Site are subject to copyright protection in Japan and under international treaties.
- 2) All or any part of the contents of the Site may not be reprinted without our permission, except for private use or quoting and other acts permitted by the Japanese Copyright Law.

Disclaimer

- 1) Although our efforts have been made to ensure the accuracy of the information posted on the Site, we are not liable for any actions taken by users using the information on the Site.
- 2) We shall not be liable for any damages or other complaints or claims received from a third party regarding the sites linked to the Site.
- 3) We are not responsible for any troubles between the users and a third party that occur when using this Site.
- 4) We are not responsible for any accidents or damages on the software or hardware caused by using this Site.

Prohibitions

Even if you use the information posted on the Site with the prior consent of YOSHIDA, or to the extent explicitly permitted by laws such as private use, the following acts are prohibited.

- 1) Acts that infringe or may infringe on the property or privacy of a third party or Yoshida.
- 2) Actions that cause or may cause disadvantage or damage to a third party or Yoshida.
- 3) Acts that damage the honor or credibility of a third party or Yoshida.
- 4) Other acts that violate or may violate laws, regulations or ordinances.
- 5) Other acts that we deem inappropriate.
- 6) Acts of making false declarations or notifications, such as registering the e-mail address of another person.
- 7) Acts that are or may be offensive to public order and morality.

Miscellaneous

- 1) This Site uses Google Analytics to analyze and improve the Site.
We will use cookies to collect your browsing history, but we will not use or disclose specific personal information, etc. obtained by Google Analytics.
By using this Site, you are deemed to have given permission to use cookies.

Regarding the method of collecting access information of Google Inc. and the mechanism of data collection and processing in Google Analytics, refer to Google's privacy policy and "how Google uses data when users use Google partner sites and apps".

- 2) The information posted on this Site may be changed or deleted without prior notice.
- 3) This Site is under the control of Yoshida. This Site can be accessed from countries all over the world with differing laws and regulations, but both users who access this Site and Yoshida are bound by the laws of Japan and the ordinances of Tokyo regarding the use of this Site. Yoshida does not make any statements or representations as to the suitability of the contents of this Site for the environment of the person accessing this Site. Access to this Site is deemed to be made by free will of the person who accessed it, and the responsibility for using this Site lies with the person who accessed it. Unless otherwise specified, the Tokyo District Court of Japan shall have the exclusive jurisdiction as the court of the first instance for all disputes related to the use of this Site.

2. Recommended environment

Supported browsers

This Site supports the following browsers.

Browsing on PC

Internet Explorer 11

Google Chrome latest version

Firefox latest version

Safari latest version

Browsing on a smartphone

Mobile Safari latest version

Google Chrome latest version

PDF file

The PDF files posted on this site are compatible with the latest Adobe Reader plug-ins. If you do not have it, click the button below to download Adobe Reader (free of charge) from the Adobe page.

If you look at it with other plug-ins, some of the functions may not work properly.